

LIVE, WORK & INVEST IN DUBAI · 30 JULY 2026 · 9 MIN READ

Digital resources for city living in Dubai

A small set of verified digital tools can manage identity, bills, housing, transport and public services—if accounts and approvals are secured correctly.

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Dubai's services are highly digital. UAE PASS, DubaiNow, DubaiPay, Dubai REST, RTA and DEWA channels can reduce physical visits and create one place for recurring tasks. The priority is to install official applications and understand what each approval means.

Digital convenience also creates fraud risk. Search advertisements, copied logos and urgent calls can lead to imitation pages. Use bookmarked official domains and verified app-store publishers; never approve a UAE PASS request you did not initiate.

Key facts

DIGITAL IDENTITY

UAE PASS supports sign-in, digital signatures and official-document sharing.

SERVICE HUB

DubaiNow brings services from government and private-sector entities into one app.

SECURITY RULE

Only approve a UAE PASS or payment request that you personally initiated and verified.

Use UAE PASS as a protected identity

UAE PASS is the national digital identity for citizens, residents and visitors. It supports secure sign-in, digital signing and sharing official documents with participating entities. Registration and verification level affect available features.

A UAE PASS approval can carry legal or financial consequences. Read the entity, service and document before authorising. Protect the registered mobile number, device lock and email account, and report an unexpected prompt.

Create a government-services dashboard

DubaiNow brings together services across bills, driving, housing, residence, health and education. DubaiPay supports government payments. Dubai REST covers DLD property services, while RTA and DEWA provide their specialised transport and utility channels.

Keep a simple renewal calendar for residence, Emirates ID, tenancy, insurance, vehicle registration and subscriptions. Save official receipts and reference numbers in an encrypted folder rather than relying on an app notification alone.

Connect the home carefully

For a standard tenancy, Ejari registration can integrate with DEWA's move-in process. DEWA explains that eligible customer information is transferred after Ejari issuance and a welcome message provides the account and payment route. Other cases may require a direct digital application.

Verify telecom and internet contract length, installation charges, equipment ownership and cancellation terms. Compare real service availability at the exact property; a building name or neighbourhood claim is not enough.

Build a fraud-resistant routine

Do not share OTPs, PINs or screen access. Independently verify payment-detail changes with the known organisation. Government and bank communications should be cross-checked through the official app or published phone number, not the link sent by the caller.

Keep work and personal records separated, update devices promptly and use a password manager with unique passwords. If a phone is lost, act quickly to secure the SIM, email, UAE PASS and financial accounts.

Practical checklist

- Install only verified official apps
- Secure UAE PASS and registered mobile
- Create a renewal calendar
- Archive receipts and reference numbers
- Verify payment changes independently
- Keep recovery contacts current

Official sources

SOURCE CHECK Official UAE government references. Links verified 4 August 2026.

1. **UAE PASS**
2. **DubaiNow**
3. **Dubai online payment solutions**
4. **DEWA move-in service**

Online edition: <https://iraaglobal.com/insights/dubai-city-resources/>

CONTINUE READING

More insight for the decisions ahead.

Keep exploring practical guidance from IRAA Global, or move from reading to a focused conversation with our advisory team.

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Tax-readiness quick check

1. Confirm the responsible legal entity and registration position.
2. Reconcile the accounts, tax adjustments and supporting evidence.
3. Document ownership, review and approval before filing.

ABOUT THE CONTRIBUTOR



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Our company network.

The IRAA brand operates through affiliated entities registered in Dubai Mainland and a partner-firm arrangement. Each entity is a separate legal entity and operates independently.



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Insight beyond numbers.

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